

PUNGO★RIDGE

WWW.WESTERNBOOTSALLES.COM

TOLL-FREE (877) 721-2139

Thank you for your order!

If you are not completely satisfied with the merchandise that you purchased from WesternBootSales.com, you may return it to us within 60 days from the date of purchase subject to the conditions on our Return & Exchange Policy at <https://www.westernbootsales.com/returns.asp>. Sorry, but custom orders and final clearance merchandise are not eligible for return or exchange. Special order items will incur a \$15.00 restocking fee. Damaged or worn merchandise will be refused.

Order Information: (Please tell us about your original order.)

Order ID	Purchase Date	Order Name	Email Address	Phone No.

Return Merchandise: (Please tell us about the merchandise that you are returning.)

Product ID	Size/Color	Product Description	Quantity	Return Type	Code
				<input type="checkbox"/> Return <input type="checkbox"/> Exchange	
				<input type="checkbox"/> Return <input type="checkbox"/> Exchange	
				<input type="checkbox"/> Return <input type="checkbox"/> Exchange	
				<input type="checkbox"/> Return <input type="checkbox"/> Exchange	
				<input type="checkbox"/> Return <input type="checkbox"/> Exchange	

Reason for your return or exchange: (Please place code number in above column.)

Code	Reason	Code	Reason	Code	Reason
1	Did not fit properly.	3	Defective merchandise.	5	Wrong merchandise received.
2	Poor quality.	4	Not as shown/described.	6	Other. (please explain below)
Comments:					

Exchange Merchandise: Please tell us about the merchandise you would like to receive in exchange.

Product ID	Size/Color	Product Description	Quantity	Amount

If your order was shipped to you directly from the manufacturer's warehouse, it is important that you **DO NOT SHIP YOUR MERCHANDISE BACK TO THE VENDOR**. All merchandise must be returned to the address below in its original condition, with all packaging and any tags or promotional materials attached. **ORIGINAL BOOT BOXES MUST BE INTACT.**

PLEASE RETURN ALL MERCHANDISE TO THE FOLLOWING ADDRESS:

⇒ Pungo Ridge, LLC DBA Western Boot Sales
2133 Upton Drive, Ste 126 #446
Virginia Beach, VA 23454

SHIPPING INSTRUCTIONS: Please pack your merchandise into a sturdy box for return shipping, using any cushioning materials for packing to keep them secure. Remove or black out any old shipping labels, including the original shipping barcode. Seal the box with shipping tape and affix the return shipping label securely to the box. We recommend that you use a shipping service that provides a tracking number and/or insurance. COD shipments will not be accepted. If there is a difference in cost owed for your exchange merchandise, we will contact you for payment prior to processing your order.

PLEASE ALLOW 7-10 BUSINESS DAYS TO PROCESS YOUR REFUND OR EXCHANGE.

If you have any questions, please contact us Monday - Friday, between 9:00 AM - 5:00 PM Eastern Standard Time.